Generic Refund Policy Template for Live Material Product

Thanks for purchasing the product at [www.nivac.in] operated by [Nidhivanaa Agritech Consulting OPC Private Limited].

Due to the nature of our business and products we list on our platform are verified sellers and we set standards to pass at each level and we take care of the products with good quality and results. But the results of a product depends on nature, and some of the process to get the result. Hence the refund or replacement cannot be given by the Company. But the company will facilitate the communication between seller and buyer.

For any other items to be eligible for a refund, you have to return the item you have purchased to us within 7 calendar days of the purchase. The item must be unopened and in its original condition. Contact our customer services department to get a free shipping label.

If our products arrive damaged in any way, please contact us right away and we will be happy to send a free replacement regardless of its expiration date.

If anything is unclear or you have more questions feel free to contact our customer support team.